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Ann Marie T. Sullivan, MD Commissioner New York State Office of Mental Health 44 Holland Avenue Albany, NY 12229

Dear Commissioner Sullivan:

On behalf of the Healthcare Association of New York State and our member hospitals, health systems and continuing care providers across the state, thank you for your leadership during the COVID-19 pandemic.

I write to you because of the extraordinary workforce challenges New York's hospitals and behavioral healthcare providers are currently facing. HANYS requests your partnership and support as we pursue all opportunities to provide immediate workforce relief for our members and build longer-term strategies to increase the pipeline of critically needed healthcare professionals.

Specifically, I respectfully request that OMH delay the Patient Characteristic Survey by at least six months to help our members address their immediate workforce challenges and focus on direct patient care.

HANYS' members are committed to providing quality care to all New Yorkers. Maintaining a robust and stable workforce is the cornerstone to providing this care. However, COVID-19 has had an undeniable and devastating impact on many healthcare personnel who provided care throughout this pandemic. New York's healthcare workforce shortages existed long before COVID-19, but the longer-term toll this pandemic is exacting has exacerbated and accelerated the issue.

We appreciate the efforts to date to assist with the temporary suspensions of statute and regulation to help address the worsening healthcare workforce crisis. However, we have heard from our members that although the OMH PCS is an important tool, even during ordinary circumstances it is a significant task and difficult administrative responsibility to execute. Collecting and entering these data is extremely labor intensive, as electronic medical records do not easily capture much of this information. The additional questions for this year's survey increase the operational challenges.

Because of workforce reductions, our members' number one priority is focused on maintaining patient care and safety first, above all else. Given the current extraordinary circumstances, I ask that you consider delaying the PCS due date by at least six months to help our members address their immediate workforce challenges and focus on direct patient care.





Thank you for considering this request and your ongoing partnership throughout this pandemic.

If you have questions, please contact me at (518) 431-7730 or <u>jgold@hanys.org</u>, or Victoria Aufiero, senior director, insurance, managed care and behavioral health at (518) 431-7889 or <u>vaufiero@hanys.org</u>.

Sincerely,

Jeff Gold, Esq.

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Senior Vice President and Special Counsel, Managed Care and Insurance

cc: Moira Tashjian, MPA, Acting Executive Deputy Commissioner

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