

Continuous Service Readiness™ Virtual Workshop

Nov. 11 – 12

8:45 a.m. – 2:45 p.m.

Agenda | Thursday, Nov. 11

8:45 a.m.	Welcome
Vicki Charbonneau, Senior Manager, Meetings and Programs, HANYS Donna Dalton, MPA, BSN, RN, CJCP, CPHQ, CSR Consultant	
9 a.m.	CMS and TJC update
Robert Campbell, PharmD, BCSCP, Clinical Director, Standards Interpretation and Director, Medication Management, The Joint Commission	
Objectives:	
<ul style="list-style-type: none">• verbalize CMS hot topics;• describe frequently cited CoPs;• discuss the impact of changes in CMS deemed status on TJC survey process;• describe discrepancies found from CMS validation surveys; and• discuss new and revised TJC standard updates that are effective in January 2022.	
11 a.m.	Break
12:30 p.m.	Environment of Care, Life Safety and Emergency Management update
Lisa Hardesty, MA, CHSP, CFI, Principal EOC Consultant, Joint Commission Resources	
Objectives:	
<ul style="list-style-type: none">• describe the most challenging issues post COVID-19;• review the recovery challenges from COVID-19; and• discuss how to manage the new life safety standards for ambulatory centers that are surveyed under the Comprehensive Accreditation Manual of Hospitals.	
2:30 p.m.	Wrap up

Meeting Agenda

Vicki Charbonneau and Donna Dalton

Agenda | Friday, Nov. 12

8:45 a.m.	Welcome
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Vicki Charbonneau and Donna Dalton

9 a.m.	Medical staff update
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Laurel McCourt, MD, CJCP, Consultant, Joint Commission Resources

Objectives:

- describe the basic elements of the Medical Staff Bylaws;
- discuss emerging Telemedicine changes and challenges;
- describe the differences between FPPE and OPPE; and
- explain what data needs to be collected for OPPE.

11 a.m.	Break
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12:30 p.m.	Behavioral health update
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Suzanne Harrison, MPH, CSR Consultant, Joint Commission Resources

Objectives:

- discuss how to manage behavioral health patient holds in the emergency room;
- describe why an evidence-based risk assessment needs to be completed;
- explain the importance of implementing interventions for the high risk of suicide patients; and
- discuss new and revised TJC standards for workplace violence prevention.

2:30 p.m.	Wrap up
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Vicki Charbonneau and Donna Dalton
