

ARCHETYPE 1: James and Molly

James, a 70-year-old with a history of multiple chronic diseases, has been forgetful with bills and other household chores.

He and his wife Molly are becoming very concerned about his behavior.



James is often sleepless and paces around the house late into the night.

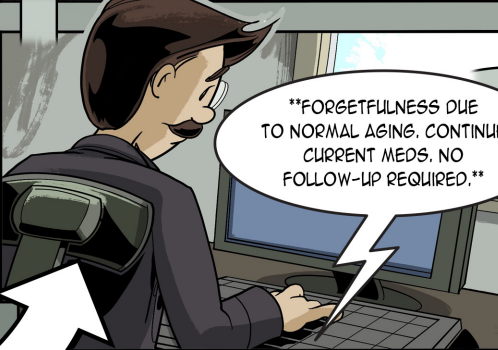


CURRENT PATHWAY...

IDEAL PATHWAY...

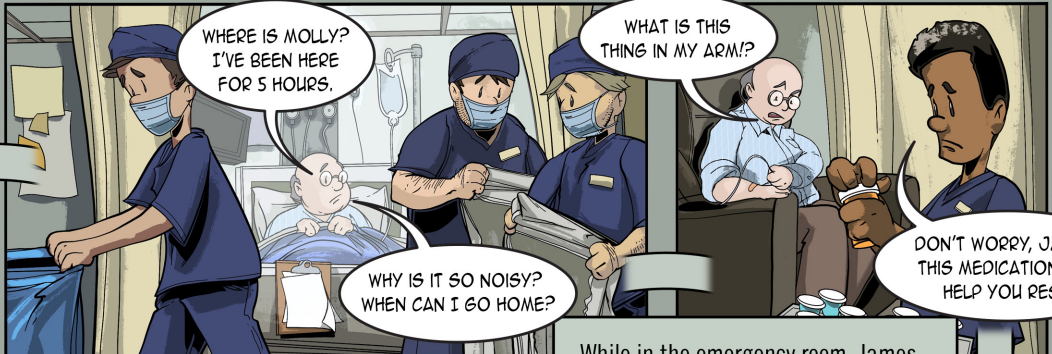


They visit his primary care doctor to share their observations, but their concerns are dismissed.



THREE MONTHS LATER...

James falls and hurts his leg and arm getting out of his car. Molly rushes him to the emergency room.



While in the emergency room, James becomes disoriented and agitated. He is given sedatives and admitted for a few days.



Molly reduces her work hours to be with him.

James and Molly visit his primary care doctor to share their observations. Validating their concerns, the team assesses James using the 4Ms framework. They document their findings and develop a care plan.



FOUR MONTHS LATER...



James enrolls in a balance class at the local gym and receives home-based physical therapy.

Molly and James learn tips about brain health and receive referrals to caregiver support and respite services.

James' trajectory shifts from crisis-driven care to stability and dignity at home.