

ARCHETYPE 2: Annette and Stephen

Stephen is concerned about his 67-year-old mother, Annette. She's been irritable, sleepless and complaining of belly pain over the past few days. He calls her primary care doctor they suggest she go to the emergency room for evaluation.



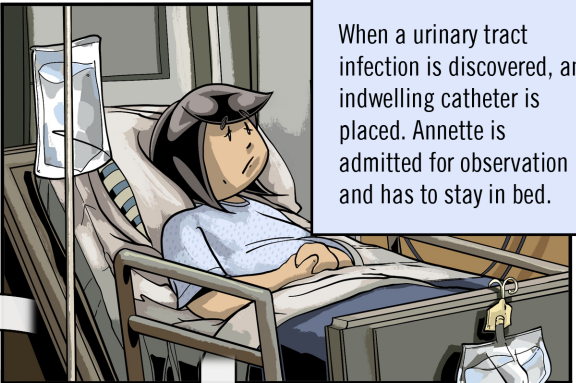
MOM, WE DON'T NEED TO PACK THESE PICTURES, WE'RE JUST GOING TO THE DOCTOR.



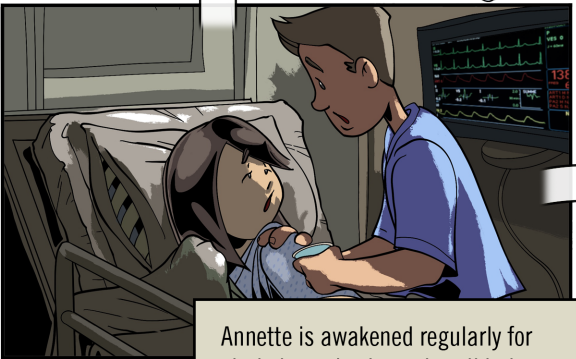
Annette paces nervously as she waits to be seen. Concerned for her safety and the safety of others, the staff administer a sedative to calm her.



When a urinary tract infection is discovered, an indwelling catheter is placed. Annette is admitted for observation and has to stay in bed.



Annette is awakened regularly for vital signs checks and antibiotics.



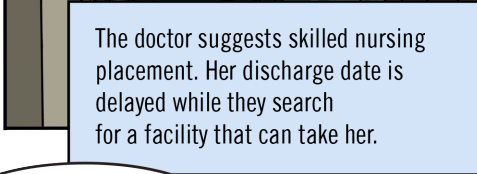
With no rest, Annette is weak and has trouble getting out of bed on her own.



Over several days Annette declines.



The doctor suggests skilled nursing placement. Her discharge date is delayed while they search for a facility that can take her.



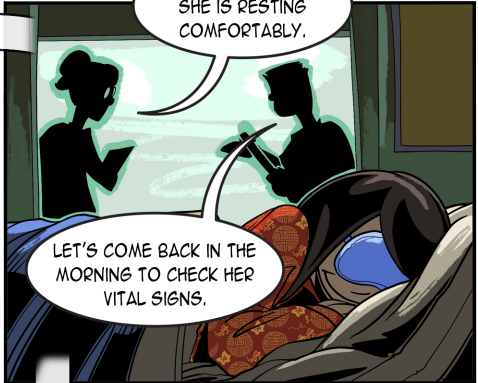
Staff quickly recognize her distress and confusion and assist her to a quieter area. They minimize noise and bright lights and speak calmly to help re-orient her.



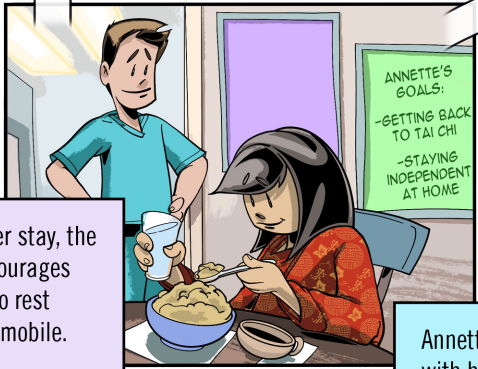
During her stay, the staff encourages Annette to rest and stay mobile.



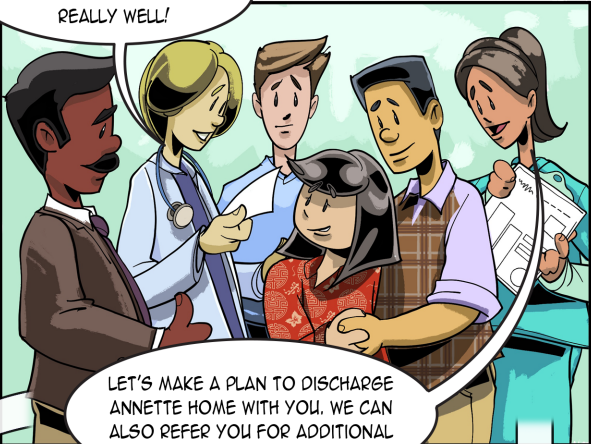
LOOKS LIKE SHE IS RESTING COMFORTABLY.



LET'S COME BACK IN THE MORNING TO CHECK HER VITAL SIGNS.



OUR TEAM AGREES THAT YOUR MOM IS DOING REALLY WELL!



LET'S MAKE A PLAN TO DISCHARGE ANNETTE HOME WITH YOU. WE CAN ALSO REFER YOU FOR ADDITIONAL HELP FOR HER AT HOME.



Annette returns home with a walker. Stephen is advised to schedule an appointment with her PCP to check in on mentation concerns and resources for adult day care.

