



# 54<sup>th</sup> Annual Membership Conference

June 16 | Pre-conference session | Virtual

June 22 | Conference | Virtual

HANYS' Annual Membership Conference is an opportunity for our members across the state to connect and learn from industry leaders and each other.

This not-to-be-missed conference will once again be virtual — allowing us to tackle important issues together while you stay close to your hospitals and health systems where you're needed most. Engage in sessions on healthcare issues like workforce challenges, AI in healthcare, DEI, complex case discharge delays and politics.

**Members of all C-suite roles are invited to attend.**

## PRE-CONFERENCE SESSION June 16 | noon – 3 p.m. | Virtual

### Possibilities, probabilities and creative solutions: Breakthrough thinking for complex environments

3 ACHE face-to-face credits

**Kevin E. O'Connor, CSP, LCPC, LMFT, NCC**, Consultant, Kevin E. O'Connor & Associates Ltd.

To go beyond traditional methods of problem-solving and generate new ideas, leaders must guide, inspire and coordinate their teams to reach past creativity and attain sustainable innovation. This highly interactive seminar will present several nontraditional ways to spur innovative thought within your teams to help your organization achieve better results.

Expert faculty will share techniques for building a sense of community and enhancing personal responsibility among your colleagues, physicians and even your patients. You will learn approaches for overcoming staff member objections and techniques for stopping problems before they become even bigger ones.

## Thank you to our event sponsors and partners

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Censinet ... CloudMed ... Cornell SC Johnson School of  
Business ... DataGen<sup>®</sup>, Inc. ... HANYS Benefit Services ...  
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## CONFERENCE PROGRAM June 22 | 8 a.m. - 2 p.m. | Virtual

This educational activity is jointly provided by AXIS Medical Education and the Healthcare Association of New York State.

Visit [hanys.org/events/annual\\_meeting](https://hanys.org/events/annual_meeting) for CE credits details.

### OPENING KEYNOTE

#### Embracing the future of work: A technological revolution

**Ben Hammersley**, Leading Futurist and Business Strategist, Hammersley Futures

In a rapidly changing world, technology is transforming the way we work and live. This session will explore the future of work, examining the impact of technology on workforce and discussing the exciting possibilities that lie ahead. We'll dig into the intersection of technology and workforce, and the potential for positive change as we embrace the technological revolution. Through a hopeful and forward-thinking lens, we will explore the potential for new opportunities, increased efficiency and improved quality of life for all as we navigate this exciting chapter in the story of work.

### CLOSING KEYNOTE

#### Politics and elections

**Mara Liasson**, National Political Correspondent, NPR

Mara Liasson will provide her analysis of the current state of American politics, including the dynamic of our latest experiment in divided government. She'll also discuss the identity crisis both political parties are experiencing and share her insights and predictions for the next election cycle.

### PRESIDENT'S ADDRESS

**Bea Grause, RN, JD**, President, HANYS

Bea Grause will offer highlights of the past year coupled with forecasts for the year ahead.

## BREAKOUT SESSIONS | ROUND ONE

### A person-centered approach to developing your middle managers and achieving workforce stability

**Michael Giuliano, PhD, MSc, BS**, Chief Operating Officer, Planetree International

Middle managers are often the glue that keeps healthcare going and are key drivers of organizational culture. This session will provide proven, person-centered approaches to developing and supporting your middle managers. Key concepts will include connection to purpose, retention strategies and succession planning.

### Building a practical AI healthcare strategy

**David Bueno, PhD**, Partner, McKinsey & Company

How can you build an enterprise-wide AI strategy? We'll take a closer look at the route others are taking and their potential return on investment. We'll also discuss practical short- and long-term use of the latest technology, including a review of the data governance and bias considerations when building AI programs.

### Building solutions for complex case discharge delays

**Ann Sullivan, MD**, Commissioner, New York State Office of Mental Health

**Jill Pettinger, PsyD**, Deputy Commissioner, Statewide Services, New York State Office for People with Developmental Disabilities

**John Morley, MD**, Deputy Commissioner, Office of Primary Care and Health Systems Management, NYSDOH

Hospitals across the country have reported an alarming rise in patients who become caught in limbo in emergency departments and inpatient units for weeks, months and even years after they are medically ready for discharge. These delays most often occur due to a lack of care options, the inability to pay for post-discharge care and/or administrative gridlock.

Complex case discharge delays are devastating for patients, exacerbate bed shortages and result in enormous, unnecessary costs. HANYS' 2021 white paper, [The complex case discharge delay problem](#), provided an overview of this long-standing challenge and offered suggested actions. [HANYS' 2022 data collection pilot](#) revealed the first estimates of the number of patients impacted by this persistent challenge in New York. During this session, HANYS will provide a short overview of the pilot results and be joined by leadership from state agencies to discuss solutions.

**Questions?** [learning@hanys.org](mailto:learning@hanys.org) | 518.431.7867

More details are available online [hanys.org/events/annual\\_meeting](https://hanys.org/events/annual_meeting)

## BREAKOUT SESSIONS | ROUND TWO

### Applying high-reliability strategies to address burnout

**Talya Meyerowitz**, President and Founder, ARW Collective and Executive High-reliability Coach, Vizient Safe and Reliable Healthcare

Combining the concepts of high-reliability, safety, resilience and culture, this session will provide leaders with practical solutions for addressing burnout by building and sustaining an environment that focuses on workforce quality, safety, engagement and empowerment.

### Designing the workforce of the future: The role of innovation and leadership

**Claudia A. Salzberg, PhD, MSE**, Principal Analyst, MITRE and Adjunct Faculty, Johns Hopkins Bloomberg School of Public Health

This session will look at the healthcare workforce of the future and the role of innovation and leadership in preparing for that future. We will review research on imperatives and challenges, then take a deep dive into changing roles, internal tensions and integrating technology-driven changes.

### Integrating DEI into organizational culture: Strategies for executive leadership

**Shana Dacon-Pereira, MPH, MBA**, Assistant Vice President, Corporate Health System Affairs, Office for Diversity and Inclusion, Mount Sinai Health System

Diversity, equity and inclusion are vital principles that must be embedded into the fabric of healthcare organizations to ensure we provide the best quality care to the communities we serve. In this session, you will learn practical strategies for obtaining buy-in, leading by example and integrating DEI into your organization's business practices to effect lasting and sustainable change.

## REGISTER TODAY:

[hanys.org/events/annual\\_meeting](https://hanys.org/events/annual_meeting)

### June 16 | Pre-conference session

\$150 per person

### June 22 | Conference registration

\$400 per member facility\*

*\*Each attendee must register individually. After the initial registrant, additional registrants from the same facility will register at no additional charge.*

**This program is open to HANYS members only.**