Nurse Education and Patient Engagement to Prevent Missed Doses of Venous Thromboembolism Prophylaxis in Hospitalized Patients Elliott R. Haut, MD, PhD, FACS Vice Chair of Quality, Safety, & Service Associate Professor of Surgery, Anesthesiology & Critical Care Medicine, Emergency Medicine, Health Policy & Management





EQIC Webinar Fall 2022

Disclosures

- Some of this work has been funded by
 - Patient Centered Outcomes Research Institute (PCORI)
 - Agency for Healthcare Research and Quality (AHRQ)
 - National Heart Lung & Blood Institute (NIH/NHLBI)





National Heart, Lung, and Blood Institute





 Member of the Board of Directors of the National Blood Clot Alliance (NBCA)
 – Unpaid, Volunteer





Defect Free Care



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Measuring Defect Free VTE Prevention

- Defect-free VTE prevention process
 measure requires
 - (1) documentation of a standardized VTE risk assessment
 - (2) prescription of optimal, risk-appropriate
 VTE prophylaxis
 - (3) administration of all risk-appropriate
 VTE prophylaxis as prescribed

Lau, Circulation 2018



Missed Doses of VTE Prophylaxis



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A Big Assumption

- As physicians, we assume that medication orders we place are consistently delivered
- But is that truly the case?
- Does prescription = administration?



Steps to Optimal Pharmacologic VTE Prophylaxis





Do Missed VTE Prophylaxis Doses Matter?

- Methods
 - 202 trauma and general surgery patients ordered enoxaparin
- Results
 - Overall incidence of DVT = 15.8%
 - 58.9% of patients missed >=1 dose
 - DVT compared missed vs. no missed doses
 - 23.5% vs. 4.8% (p < 0.01)





Do Missed VTE Prophylaxis Doses Matter?

- Methods
 - 5327 colectomy patients at 39 hospitals
- Results
 - 13.3% of patients missed ≥1 dose
 - In high-risk cohort 2884 patients cancer or IBD missing ≥1 dose was significantly associated with increased VTE events
 - 4.0% vs 1.7%, p = 0.016
 - OR 2.41 (1.27-4.57)



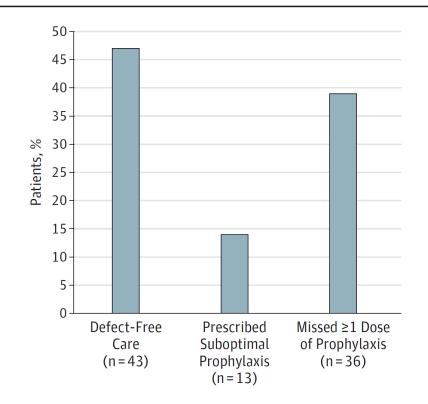


Do Missed VTE Prophylaxis Doses

Matter?

Figure. Categorization of Patients With Hospital-Acquired VTE By Process of Care Appropriateness

- 92 VTE patients
- 39% missed
 >=1 dose of
 prophylaxis



Of the 92 patients with a venous thromboembolism (VTE), 43 (47%) received defect-free care, while 49 (53%) had truly potentially preventable VTE and were in the prophylaxis-failure group (ie, 13 of 92 patients were prescribed suboptimal prophylaxis [14%], and 36 of 92 patients missed \geq 1 dose of prescribed prophylaxis [39%]).

Haut, JAMA Surgery 2015

Missed Doses of VTE Prophylaxis at Johns Hopkins Hospital

- December 1, 2007 to June 30, 2008
 - ->100,000 doses
 - -12% of doses not administered
 - Patient refusal most frequent (~60%) documented reason

PLOS ONE: Patterns of Non-Administration of Ordered Doses of Venous Thromboembolism Prophylaxis: Implications for Novel Intervention

PLOS ONE

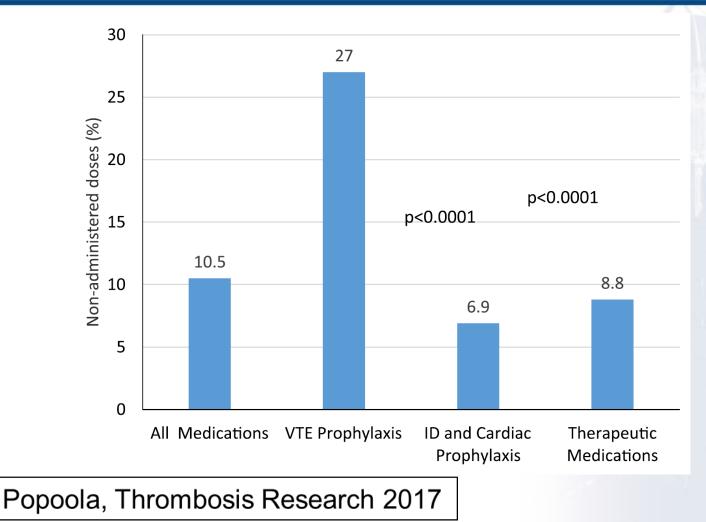
Patterns of Non-Administration of Ordered Doses of Venous Thromboembolism Prophylaxis: Implications for Novel Intervention Strategies

Kenneth M. Shermock – , Brandyn D. Lau, Elliott R. Haut, Deborah B. Hobson, Valerie S. Ganetsky, Peggy S. Kraus, Leigh E. Efird, Christoph U. Lehmann, Brian L. Pinto, Patricia A. Ross, Michael B. Streiff ______



MEDICINE

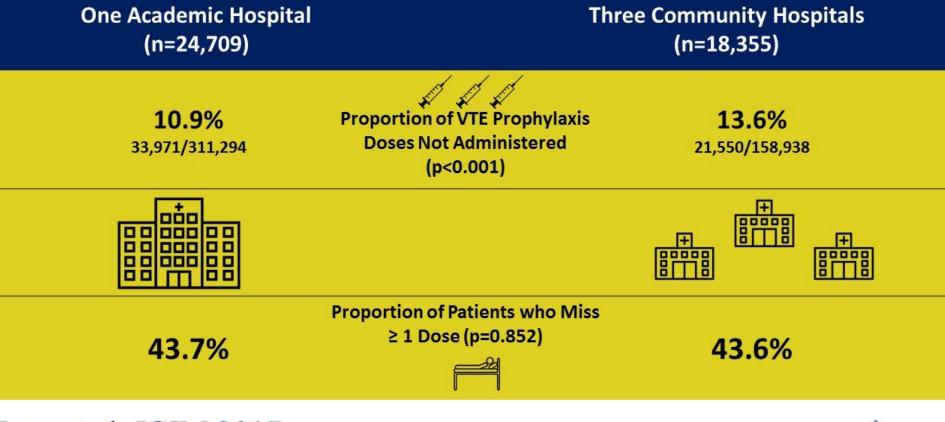
Missed Prophylaxis Medications VTE vs. Other Types





Missed Doses Across Johns Hopkins Health System (470,000 doses)

All Patients Prescribed Pharmacologic Venous Thromboembolism (VTE) Prophylaxis



Lau, et al. JGIM 2017

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What's the Real Story Behind Missed Doses?

- "Hidden Barriers to Delivery of Pharmacologic Venous Thromboembolism Prophylaxis"
- Mixed methods study (quantitative/qualitative)
 - Quantitative Nursing survey
 - Qualitative observations of nurse/patient interaction
 - Focus groups with nurses



What's the Real Story Behind Missed Doses? - Quantitative

 "I have the clinical knowledge and experience to determine if it is necessary to administer DVT/PE prophylaxis injections to patients."

– AGREE 87%/79% medicine/surgery



Is VTE Prophylaxis Optional?

- "I push harder for my patients to accept heparin [prophylaxis] if they have, like, sickle cell disease, as opposed to say pneumonia or something where they are just here for [IV] antibiotics."
- "Sometimes, if it is the middle of the night and [LDUH] is the only medication I have to give a patient, I won't wake them up just to give VTE prophylaxis."



The Ambulation Myth

- "We make the clinical decision all the time as to whether a patient needs VTE prophylaxis every day, based on how much the patient is ambulating."
- "Hey Ms. R, it's time for your heparin dose, but as long as I see you up, high-fiving me in the hallways, we can hold off for now."



The Ambulation Myth - BUSTED

CMAJOPEN

Research

Effectiveness of ambulation to prevent venous thromboembolism in patients admitted to hospital: a systematic review

Brandyn D. Lau MPH, Patrick Murphy MD MPH MS, Anthony J. Nastasi MHS, Stella Seal MLS, Peggy S. Kraus PharmD, Deborah B. Hobson MSN, Dauryne L. Shaffer MSN, Christine G. Holzmueller MS, Jonathan K. Aboagye MBChB MPH, Michael B. Streiff MD, Elliott R. Haut MD PhD

Interpretation: We did not find high-quality evidence supporting ambulation alone as an effective prophylaxis for venous thromboembolism. Ambulation should not be considered an adequate prophylaxis for venous thromboembolism, nor as an adequate reason to discontinue pharmacologic prophylaxis for venous thromboembolism during a patient's hospital admission.



Lau, CMAJ Open 2020

Our 1st PCORI Project

DCOLL Patient-Centered Outcomes Research Institute

 Preventing Venous Thromboembolism: Empowering Patients and Enabling Patient-Centered Care via Health Information Technology

Principal Investigator

Elliott Haut, MD, PhD

Organization	Funding Announcement
Johns Hopkins University	Assessment of Prevention, Diagnosis, and Treatment Options
State	Project Budget
Maryland	\$1,499,194
Year Awarded	Project Period
2013	3 years
http://www.pcori.org/research communication-prevent-life-t	hreatening-complication

Our PCORI Objectives

- 1) Enable patients to make informed decisions about their preventive care by improving the quality of patient-nurse communication about the harms of VTE and benefits of VTE prophylaxis
- 2) Empower patients to take an active role in their VTE preventive care
- 3) Identify and facilitate active engagement of patients who are not administered doses of VTE prophylaxis using a real-time escalating alert

http://www.pcori.org/research-in-action/improving-patient-nursecommunication-prevent-life-threatening-complication



Our PCORI Collaborators / Key Stakeholders

ClotCare Online Resource Helping others improve lives through anticoagulation



HOSPITAL

Patient and Family Advisory Council

National Blood Clot Alliance **Stop The Clot®**



north american thrombosis forum

http://www.pcori.org/research-in-action/improving-patient-nursecommunication-prevent-life-threatening-complication



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00	ori	Patient-Centered Outcomes R	esearch Institute	BLOG	CAREERS	NEWSROOM	SUBSCRIBE	CONTACT
	ABOUT US	FUNDING OPPORTUNITIES	RESEARCH & RESULTS	GET INVOLVED	MEETIN	NGS & EVENTS		

Research & Results

OUR PROGRAMS

RESEARCH WE SUPPORT

HOW WE SELECT RESEARCH TOPICS

RESEARCH METHODOLOGY

PCORNET: THE NATIONAL PATIENT-CENTERED CLINICAL RESEARCH NETWORK

RESEARCH IN ACTION

COLLABORATING WITH OTHER RESEARCH FUNDERS

Improving Patient-Nurse Communication to Prevent a Life-Threatening Complication



Hospitalized patients are at increased risk for potentially fatal blood clots in their legs and lungs; a Baltimore team is exploring how to ensure wider use of preventive measures.

Baltimore, **MD**—Susan Kulik, DNP, MBA, RN was at her job as a surgical nurse at Johns Hopkins University Hospital in Baltimore when she slipped on a patch of wet floor and fractured her hip. The hospital admitted her right away for surgery to insert pins to stabilize her fractured bones.

The morning after the surgery, Kulik woke around 7 a.m., unable to breathe. "I got very dizzy and scared," Kulik says. "I thought I was going to die. It was an awful feeling."

A blood clot had formed in a vein deep in Kulik's leg, then broken off and traveled to her lung, where it blocked blood flow. This condition, venous thromboembolism (VTE), includes the formation of blood clots in deep veins and pulmonary embolism, in which a clot ends up in the lungs.

"I got very dizzy and scared ... I thought I was going to die. It was an awful feeling." Susan Kulik

AT A GLANCE

Preventing Venous Thromboembolism: Empowering Patients and Enabling Patient-Centered Care via Health Information Technology

Principal investigator: Elliott R. Haut, MD, PhD Johns Hopkins University

Goal: To increase patient understanding and improve

THE WALL STREET JOURN

Home World U.S.

Politics Economy

Business Tech Markets Opinion Arts Life

Real Estate



STYLE & FASHION Your Top 7 Men's Style Questions for Fall, Answered



EATING & DRINKING Europe (Finally) Wakes Up to Superior Coffee



ADVENTURE & TRAVEL A Weekend Away in Southern England's Wine Country



RUMBLE SEAT Subaru Forester: Function Over Form

LIFE | HEALTH | THE INFORMED PATIENT

Blood Clot Prevention Is Higher Priority at Hospitals

Many patients don't receive anticlotting drugs; nurses don't always give them

"Everyone assumed that once we got doctors to order the right medications, the rest would magically fall into place," says Dr. Haut. "It turns out that was very naive thinking. The nurse administration and patient acceptance phases are just as critical."

Dr. Haut is now leading a new project funded by the nonprofit Patient-Centered Outcomes Research Institute that includes training sessions for nurses about improving communication with patients and a special admission package for patients about taking an active role in clot prevention. Hopkins turned to some patients who have suffered blood clots to review the materials, talk to nurses, and tell their own stories in a video to convey the dangers of clots. http://on.wsj.com/1M18Agu

Hospitals are intensifying inpatient care to prevent potentially fatal blood clots. WSI's Laura Landro and Johns Hopkins' Dr. Elliott Haut join Tanya Rivero on Lunch Break. Photo: Getty





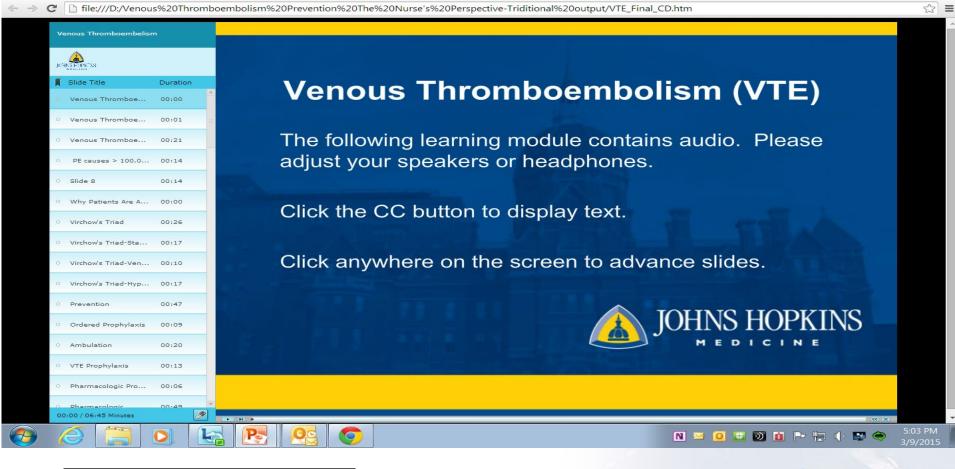


Does Nurse Education Improve VTE Prophylaxis administration? Results from a Cluster Randomized Trial



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Static PowerPoint Slides With Voice Over



Lau, PLoS ONE 2017



Venous Thromboembolism Prevention: The Nurse's Perspective

You...



Select the correct response

Hold the heparin injection and document "condition not appropriate" on the electronic medication administration record (eMAR) since she is ambulating well.

Mark it as refused on the eMAR but tell Mrs. Smith that if she ambulates less than 4 times a day you will need to restart it.

Educate Mrs. Smith on the risk of VTE which includes hospitalization, age, dehydration, and history of malignancy which increases her chance of clots significantly.

You

Methods

- Cluster Randomized Trial
 - 10 surgery floors
 - 11 medicine floors
 - All nurses on a specific floor were assigned either Static or Dynamic Education
- Administered satisfaction survey to compare perceptions of education delivery after completions
- Primary Outcome Dose Administration

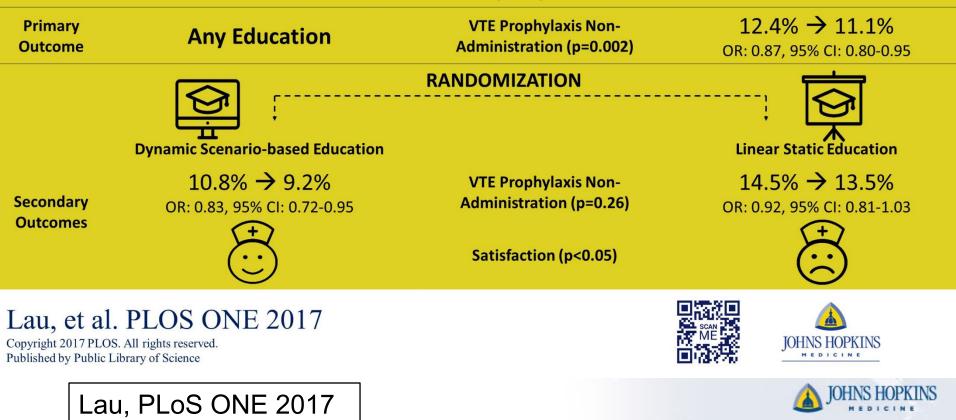


Lau, PLoS ONE 2017

Nurse Education Improves Missed Doses of VTE Prophyalxis

Adult Medical and Surgical Nurses at The Johns Hopkins Hospital (n=933)

Nurses Cluster Randomized by Floor to Receive One of Two Education Modules about Venous Thromboembolism (VTE) Prevention



ARMSTRONG INSTITUTE FOR PATIENT SAFETY AND QUALITY

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https://www.hopkinsmedicine.org /armstrong_institute/training_ser vices/eLearning/

Forgot your password? | New User?

bit.ly/NurseEducationVTE

Venous Thromboembolism Prevention: The Nurse's Perspective

This module focuses on the nurse's role in VTE prevention. It provides an overview of the latest information regarding VTE: prophylaxis, appropriate delivery of pharmacologic and mechanical methods, how to educate patients on VTE, and how to address missed and refused doses. It includes interactive cases, video, and real time knowledge assessment, and provides nurses with the skills to enable patients to make educated decisions.

Delivery Type Online

What VTE Education Do Patients Really Want?



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Online Survey

- Iterative modified Delphi process involving surveys, feedback and revisions
- Engaged patients and family members
- Recruited via email and/or social media (websites, Facebook, Twitter) through respective organizations
- > 400 respondents

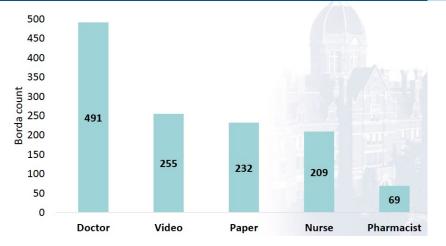
Popoola, PLoS ONE 2016



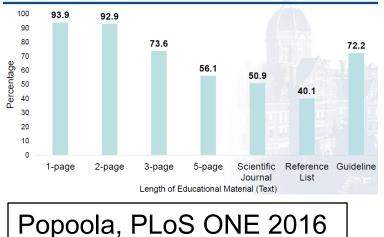
What Do Patients Want?

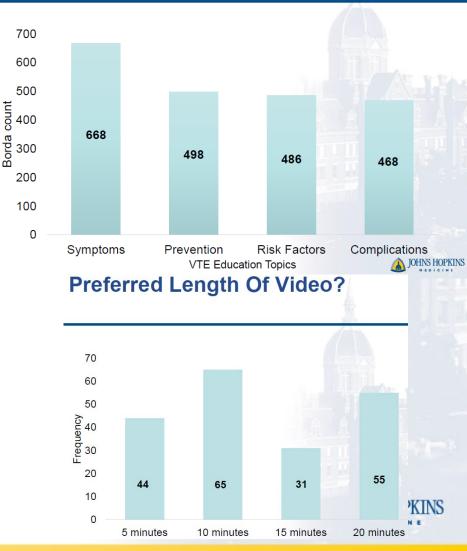
How Do Patients Want To Learn About VTE?

What Do Patients Want to Learn about VTE



How Much Are Participants Willing to Read?





RESEARCH ARTICLE

Patient Preferences for Receiving Education on Venous Thromboembolism Prevention – A Survey of Stakeholder Organizations

Victor O. Popoola^{1©‡}, Brandyn D. Lau^{1,4,8,9©‡}, Hasan M. Shihab¹, Norma F. Farrow¹, Dauryne L. Shaffer^{1,6}, Deborah B. Hobson⁴⁰, Susan V. Kulik⁶, Paul D. Zaruba¹, Kenneth M. Shermock^{7,8}, Peggy S. Kraus⁷, Peter J. Pronovost^{6,6,6}, Micnael B. Streiff^{3,8}, Elliott R. Haut^{1,2,5,8,9}*

Materials and Methods

From March 2014 to September 2014, we engaged a national sample of patients and family members on the content and approaches to delivery of information related to VTE prevention in hospitalized patients. To build consensus, we employed a modified Delphi approach, an iterative process of obtaining input from experts and working towards consensus [19]. Members of the North American Thrombosis Forum (NATF), the National Blood Clot Alliance (NBCA), Clot Care, and The Johns Hopkins Hospital Patient and Family Advisory Council were invited to participate. Participants were recruited via email and/or social media (websites, Facebook, Twitter) through their respective organizations and their responses were collected using an interactive, three-phase, web-based survey tool (SurveyMonkey, Palo Alto, CA).

Popoola, PLoS ONE 2016



What Do Patients Want?







Patient VTE Education Bundle



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What Do Patients Want? Paper Form (2 pages)

	The Johns Hopkins Hospital Patient Information	Original: Date 05/31/2014 Department: VTE
	How Do I Prevent Blood Clots?	Collaborative/Surgery
	Venous Thromboembolism (VTE)	
	Deep Vein Thrombosis (DVT)	
	Pulmonary Embolus (PE)	
What is a blood clot or Venous Thrombo- embolism (VTE)?	 Blood clots are called Venous Thromboembolism (VTE). There are 2 main types: Deep Vein Thrombosis (DVT) is a clot in a deep vein, usually an arm or leg Pulmonary Embolism (PE) is a clot that has broken off and traveled to the lungs. This can cause death. 	

www.hopkinsmedicine.org/armstrong/
 bloodclots
 They spoke,
 we listened

Multiple Languages (n=14) http://bit.ly/bloodclots

Patient VTE Information Handout

The Johns Hopkins Venous Thromboembolism (VTE) Collaborative has developed an educational handout to better engage patients and their loved ones as partners in preventing blood clots.

VTE FAQs

Content from the handout is adapted below.

What is a blood clot or venous thromboembolism (VTE)?

Are blood clots serious?

 Available in: Large-print
 Arabic
 Chinese
 French
 German
 Greek
 Hindi
 Italian
 Korean
 Nepali
 Russian
 Portuguese
 Spanish
 Urdu



What Do Patients Want? Video

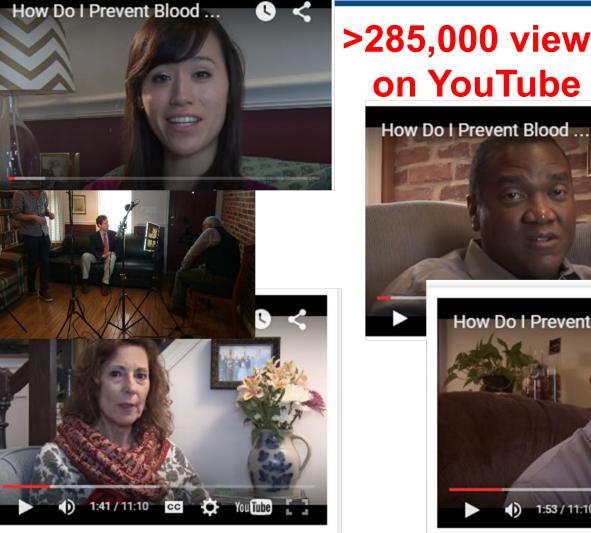
- Patients wanted
 - 10-minute video
 - Physicians, nurses and patients talking
- Screened for JHH PFAC

 Changes based on group feedback

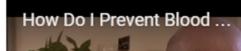
 They spoke, <u>http://bit.ly/bloodclots</u> we listened

http://bit.ly/bloodclots

Video



>285,000 views on YouTube



1:53 / 11:10

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You Tube

How Do I Prevent Blood ...

3:56 / 11:10

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You Tube

Evaluation of the Patient VTE Education Bundle



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Patient Education Bundle Study



Original Investigation | Hematology

Effect of Real-time Patient-Centered Education Bundle on Administration of Venous Thromboembolism Prevention in Hospitalized Patients

Elliott R. Haut, MD, PhD; Jonathan K. Aboagye, MB ChB, MPH; Dauryne L. Shaffer, MSN, RN; Jiangxia Wang, MS, MA; Deborah B. Hobson, MSN, BSN, RN; Gayane Yenokyan, MD, PhD, MPH, MHS; Elizabeth A. Sugar, PhD; Peggy S. Kraus, PharmD; Norma E. Farrow, MD; Joseph K. Canner, MHS; Oluwafemi P. Owodunni, MD, MPH; Katherine L. Florecki, MD; Kristen L. W. Webster, PhD; Christine G. Holzmueller, BLA; Peter J. Pronovost, MD, PhD; Michael B. Streiff, MD; Brandyn D. Lau, MPH



Patient Education Bundle Study Methods

- Real-time missed dose alert built into Electronic Health Record system
- Patient Engagement Bundle included

 A) one-on-one, face-to-face engagement with a nurse educator
 B) 2-page patient education sheet
 C) 10 minute patient education video

-C) 10-minute patient education video



Patient Education Bundle Study Methods

- Controlled, before-after intervention
- The Johns Hopkins Hospital
- PRE period 10/14-3/15
- INTERVENTION period 4/15-12/15
- 16 adult nursing units
- 4 intervention floors- 2 surgical, 2 medical
- 12 control floors



Patient Education Bundle Study Results

Any Missed Dose				
	Intervention Control		At the	
Pre-Intervention	9.1%	13.6%		
Post-Intervention	5.6%	13.3%		
Odds Ratio Post/Pre (95% CI)	0.57 (0.48, 0.67)	0.98 (0.91, 1.07)	p<0.001	



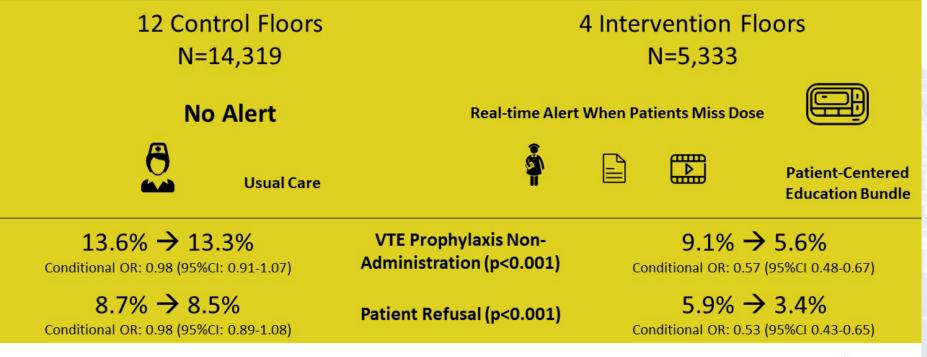
Patient Education Bundle Study Results

Refused Dose				
	Intervention	Control	At the test	
Pre-Intervention	5.9%	8.7%		
Post-Intervention	3.4%	8.5%		
Odds Ratio Post/Pre (95% CI)	0.53 (0.43, 0.65)	0.98 (0.89, 1.08)	p<0.001	



Patient Education Bundle Study Results

Adult Medical and Surgical Patients at The Johns Hopkins Hospital Prescribed Pharmacologic VTE Prophylaxis



Haut ER, et al. JAMA Network Open. 2018

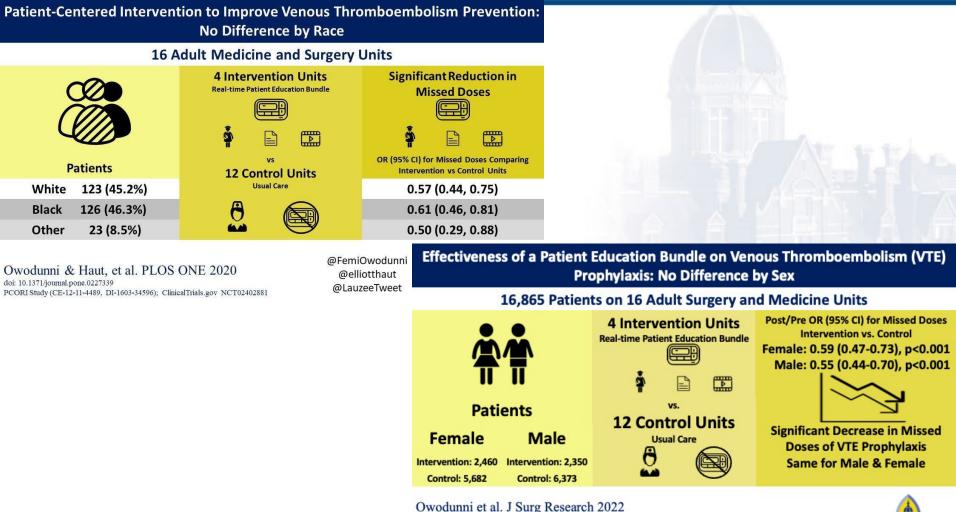


doi:10.1001/jamanetworkopen.2018.4741

JAMA Network

ben.

Patient Education Bundle Study No Differential Effect by Race or Sex



doi: doi.org/10.1016/j.jss.2022.07.015 PCORI Study (CE-12-11-4489, DI-1603-34596); ClinicalTrials.gov NCT02402881

Patient Education Bundle Study Conclusion

- The intervention worked
- Huge effect on missed doses and refused doses of VTE prophylaxis in hospitalized patients



Generalizability (D&I) Award #1 PCORI

- Scaled up
 - Howard County General Hospital
 - The Johns Hopkins Hospital
- Project funded by PCORI Dissemination and Implementation (D&I) Award
- <u>https://www.pcori.org/research-results/2016/preventing-venous-thromboembolism-vte-engaging-patients-reduce-preventable</u>

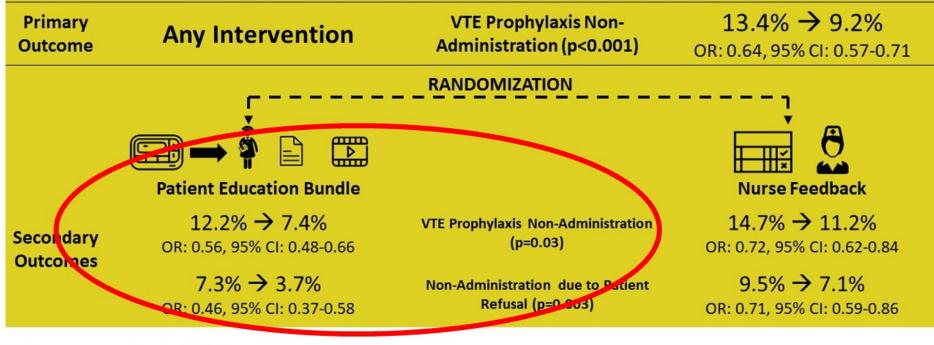


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Generalizability (D&I) Award #1 PCORI

Adult Medical and Surgical Floors at The Johns Hopkins Hospital (n=16)

Floors Cluster Randomized to Receive One of Two Interventions to Reduce Missed Doses of Venous Thromboembolism (VTE) Prophylaxis



Haut, et al. JAHA

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Generalizability (D&I) Award #1 PCORI

Original Research

Disseminating a patient-centered education bundle to reduce missed doses of pharmacologic venous thromboembolism (VTE) prophylaxis to a community hospital Journal of Patient Safety and Risk Management 2021, Vol. 26(1) 22–28 © The Author(s) 2020 Article reuse guidelines: sagepub.com/journals-permissions DOI: 10.1177/2516043520969324 journals.sagepub.com/home/cri

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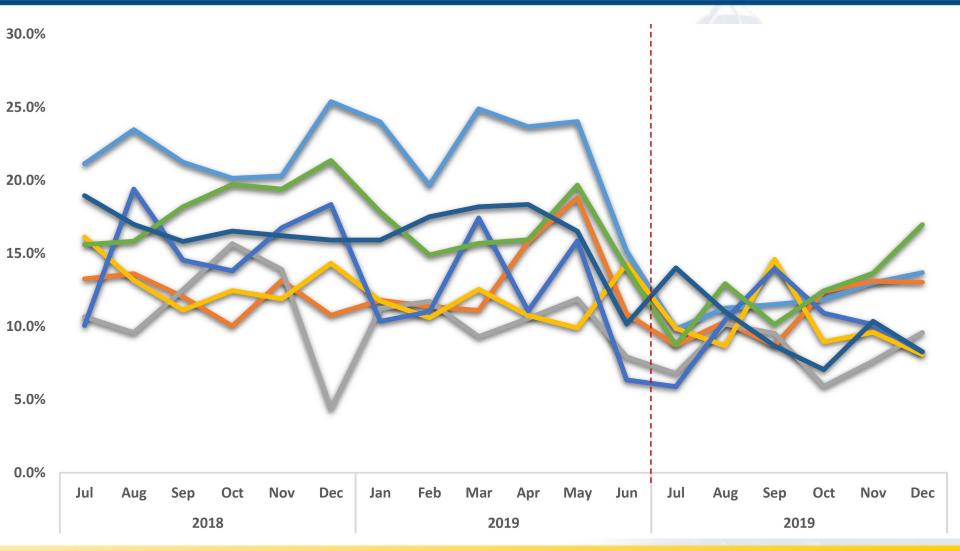
SAGE

Table 2. Missed doses of pharmacologic VTE prophylaxis pre-post intervention periods.

	Pre-intervention doses ($n = 7100$)	Post-intervention doses ($n = 3773$)	p ^a Value	Post/pre ^b OR CI 95%
Any Missed Dose, n (%)	978 (13.8)	309 (8.2)	<0.001	0.56 (0.48, 0.64)
Refused Doses, n (%)	626 (8.8)	190 (5.0)	<0.001	0.54 (0.46, 0.64)
Other Reasons for Missed Doses, n (%)	352 (5.0)	119 (3.2)	<0.001	0.62 (0.51, 0.77)



Generalizability HCGH – All floors (n=7)



Generalizability (D&I) Award #2 PCORI

 Consortium of Leaders in the study Of Traumatic Thromboembolism (CLOTT)

 Project funded by PCORI Dissemination and Implementation (D&I) Award









COALITION FOR NATIONAL TRAUMA RESEARCH



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Stakeholder Organizations



National Blood Clot Alliance Stop The Clot®



Patient Safety

American Trauma Society







- National Blood Clot Alliance
- North American Thrombosis Forum •
- Patient Safety Movement Foundation •
- Society of Trauma Nurses
- American Trauma Society
- American College of Surgeons Committee on Trauma
- Coalition for National Trauma Research Board of Directors •
- Coalition for National Trauma Research Scientific Advisory Council
- Eastern Association for the Surgery of Trauma •
- Trauma Surgery & Acute Care Open ۲
- American Association for the Surgery of Trauma

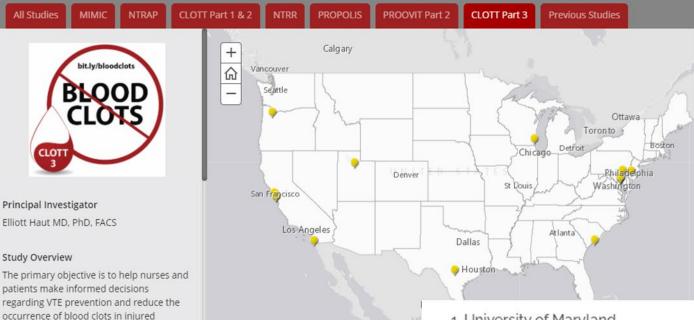






Multi-Center Study

Coalition for National Trauma Research Network



Guada

Gesri A Story Map

patients.

- 1. University of Maryland
- 2. Oregon Health & Science University
- 3. Medical College of Wisconsin (Froedtert Hospital)
- 4. Stanford University (Stanford Health Care)
- 5. University of California San Diego
- 6. University of California San Francisco (Zuckerberg San Francisco
- 7. University of Utah
- 8. Medical University of South Carolina
- 9. Penn Medicine Lancaster General Hospital
- 10. Christiana Hospital

Nurse Education Module

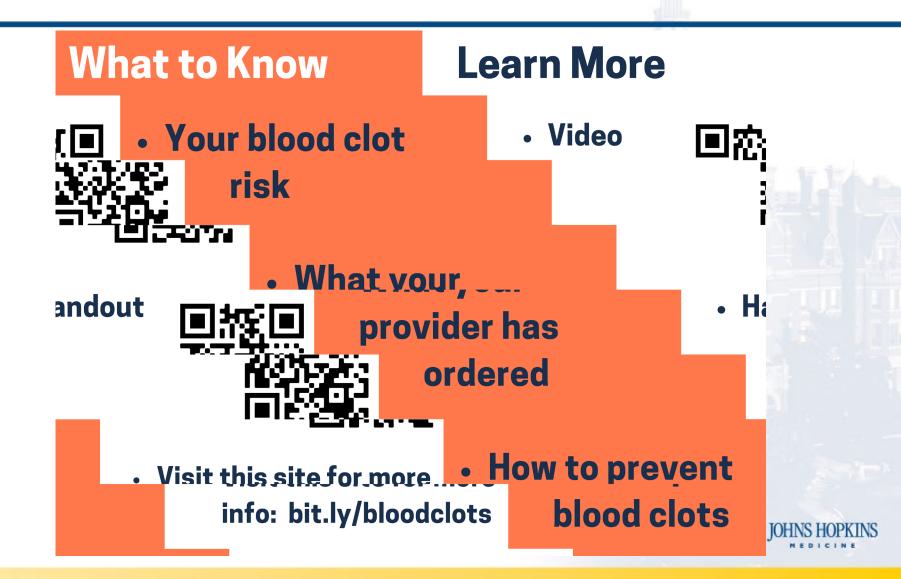
Site	Completers	Each Site's Target #	Percent Completed
Α	214	235	91%
В	121	131	92%
С	127	157	81%
D	37	73	51%
E	113	115	98%
F	53	60	88%
G	57	58	98%
Н	106	126	84%
	75	91	82%
Project Total	903	1046	86%



Implementation Materials



Implementation Materials

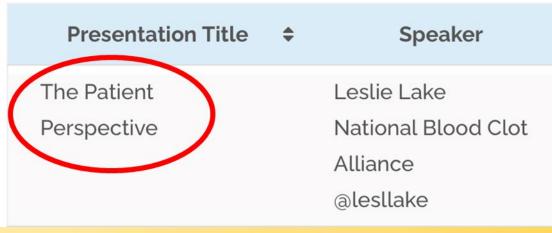


2022 VTE in Trauma Conference

- Consensus Conference to Implement
 Optimal VTE Prophylaxis in Trauma
- Sponsored by Coalition for National Trauma Research (CNTR)
- Funded by NIH/NHLBI
- FREE Access to all content at <u>https://www.nattrauma.org/research/res</u> <u>earch-policies-templates-guidelines/vte-</u> <u>conference/</u>

2022 VTE in Trauma Conference







Changing Practice is a Team Effort



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For More Info @elliotthaut (Twitter) or <u>ehaut1@jhmi.edu</u>

- Armstrong Institute massive open online course (MOOC)
 - <u>https://www.coursera.org/learn/patient-safety-implementation</u>
- Hopkins VTE Website
 - <u>http://www.Hopkinsmedicine.org/Armstrong/bloodclots</u>
- Patient Education Video and Paper Handouts
 - http://bit.ly/bloodclots
- Nurse Education
 - <u>https://www.hopkinsmedicine.org/armstrong_institute/tra</u> <u>ining_services/eLearning/ or bit.ly/NurseEducationVTE</u>

