



Department
of Health

Building solutions for complex case discharge delays

HANYS Annual Conference

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Trisha Schell-Guy has no real or apparent financial relationships to disclose.

The DOH Experience

What we all know

- **Complex patients arrive at hospitals for emergency care or when there are no alternatives**
- **The complexity and needs of patients has been increasing making it more difficult to identify safe discharge options**
- **The established systems of care are not nimble**
- **Payment mechanisms do not accommodate complex patients**

What are we doing

- Regular bi-weekly meetings with other state agencies to examine systemic issues related to the gaps in the continuum of care for individuals with complex needs
- Assessing the various workgroups across agencies to assess overlap and duplication
- Interagency Resolution Unit (for Children and Youth)
- Roll out of a combined comprehensive children's waiver.
 - ARPA investments to enhance access to HCBS/CFTSS Workforce & Infrastructure Money to be disbursed
 - Providers delivering Children's HCBS, CFTSS and/or 29-I services funding for workforce and infrastructure investments IMD Advisory Group
- Statewide transformation Grants

Where we need to go

- **Expand community-based services to ensure a full continuum of home and community-based, crisis and short-term services**
- **Leverage federal flexibilities to expand access to services necessary to meet social care needs**
- **Leverage the expertise and experience of others**
- **KEEP TALKING**