





- Wyoming County Community Health System is proud to be the provider of primary and necessary healthcare services in rural Wyoming County. Our commitment to excellence is the foundation of our service to our community.
 - Our Acute Care facility has 62 certified beds in the following areas:
 - Intensive Care Unit (5 beds)
 - Women's Health & Maternity (5 beds)
 - Medical/Surgical Services, including Ambulatory Surgery (38 beds)
 - Pediatric (2 beds)
 - Psychiatric/Behavioral Health (12 beds)
- Our Skilled Nursing Facility & Inpatient Rehabilitation Center has 138 beds.



Our rural community

- Wyoming County is home to more cows than people. Population 42,000 with over 47,500 cows! Making us the largest dairy-producing county in NYS!
- One of New York State's most agricultural counties.
- Greater than 50% of our patients are 65 years or older



Age-Friendly Journey

- Age-Friendly participant in December of 2019
- We updated our EHR to include the 4M's in the fall of 2019 by adding
 - What Matters to admission questions & care plans
 - High-risk medications to fall assessment
 - NuDESC / CAM ICU delirium screening every 12 hours
 - TUG assessment on admission for fall risk



Age-Friendly Journey

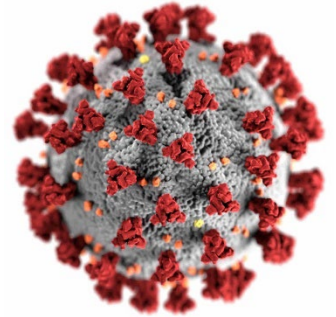
- RN admission assessment creates consult request for PT, OT, RX & Dietary as needs are identified
- Patients are OOB for all meals
- Staff are receiving education about being Age Friendly and ways to provide excellent patient care to our geriatric patients
- We've had great staff participation!





Challenges

- Rural Community
 - Lack of providers in the area, specifically specialists in geriatrics
 - Less resources available
- COVID-19
 - Decrease in mobility r/t isolation precautions
 - Increased Hypoxia - causing delirium = falls
 - Increased weakness of patients
- EHR
 - CPSI (Evident) hard to share information between disciplines



Age-Friendly Future Goals

- Currently, we are developing a medication review with our pharmacists to identify high-risk medications to bring to our hospitalist group providers.
- Increasing PT referrals for post-hospitalization PT.
- Working more with the Office of the Aging to coordinate care for our high-risk patients.
- Expanding our program to our clinics in the community.

