

AGENDA | DAY ONE

8 – 8:30 A.M. | REGISTRATION AND CONTINENTAL BREAKFAST

8:30 – 8:45 A.M. | **WELCOME AND INTRODUCTIONS**

DONNA DALTON, Consultant, Joint Commission Resources

8:45 – 10:15 A.M. | **INFECTION CONTROL UPDATE**

SYLVIA GARCIA-HOUCHINS, MBA, RN, CIC, Director, Infection Prevention and Control, The Joint Commission

Objective: Discuss new and challenging Infection Control issues.

10:15 – 10:30 A.M. | BREAK

10:30 A.M. – NOON | **INFECTION CONTROL UPDATE** (CONTINUED)

NOON – 1 P.M. | LUNCH

1 – 2:30 P.M. | **ENVIRONMENT OF CARE/LIFE SAFETY UPDATE**

LISA HARDESTY, MA, CFI-I, CHSP, HEM, Principal Consultant, Joint Commission Resources

Objective: Discuss EOC/LS challenges and updates, including risk assessments

2:30 – 2:45 P.M. | BREAK

2:45 – 4:15 P.M. | **ENVIRONMENT OF CARE UPDATE** (CONTINUED)

4:15 – 4:30 P.M. | **WRAP UP AND ADJOURN**

CONFERENCE OUTCOMES:

At the conclusion of this conference, the participant will be able to:

- Discuss new and challenging Infection Control issues.
- Discuss new and challenging TJC EOC/LSC issues.
- Discuss current and new quality-related NY legislation and regulatory requirements affecting hospitals in New York state.
- Understand the Robust Process Improvement skill sets necessary for healthcare organizations to achieve zero harm.
- Discuss CMS issues and updates.



AGENDA | DAY TWO

8 – 8:30 A.M. | REGISTRATION AND CONTINENTAL BREAKFAST

8:30 – 8:45 A.M. | **WELCOME AND INTRODUCTIONS**

DONNA DALTON

8:45 – 9:45 A.M. | **HANY LEGISLATIVE AND REGULATORY UPDATE**

MARY ELLEN HENNESSY, RN, Vice President, Health Redesign and Regulatory Affairs, HANY
KAREN ROACH, Senior Director, Regulatory Affairs and Rural Health, HANY

Objective: Discuss current and new quality-related NY legislation and regulatory requirements affecting hospitals in New York state.

9:45 – 10 A.M. | BREAK

10 A.M. – NOON | **CREATING AN IMPROVEMENT CULTURE AS A PATHWAY TO ZERO HARM**

DAVID GRAZMAN, PHD, MPP, Business Development Director, Joint Commission Center for Transforming Healthcare

Objectives:

Understand the robust process improvement skill sets necessary for healthcare organizations to achieve zero harm.

Recognize the relationship between safety culture and improvement.

Develop action steps to commit to zero harm using robust process improvement.

NOON – 12:45 P.M. | LUNCH

12:45 - 2:15 P.M. | **CMS HOT TOPICS**

MICHELLE MCDONALD, RN, MPH, CJCP, Executive Director, Government Regulations and Advisory Services, Joint Commission Resources

Objective: Discuss new and challenging CMS issues.

2:15 – 2:30 P.M. | **WRAP UP AND ADJOURN**