

Lean and Innovation in a COVID-19 World

Oct. 22-23, 2020 | Virtual event

Lean thinking and innovation have helped healthcare organizations plan for, manage and mitigate many aspects of the COVID-19 pandemic. Lean and innovation will continue to be essential as we rethink and redesign safe and efficient healthcare delivery.

This year's HILNNY Conference, hosted virtually in collaboration with Mount Sinai Health System Oct. 22 – 23, will highlight how Lean and innovation have been used during the pandemic and how healthcare organizations are leveraging them to redesign and rethink their processes for a post-COVID-19 world.

Register: hanys.org/events/hilnny

Registration

Registration for the 7th Annual HILNNY Conference is now open. The deadline to register online is Oct. 15.

Fee

\$75 per person

Conference cancellation policy

Cancellations should be made in writing to learning@hanys.org by Oct. 15 and are subject to a \$25 administrative charge. Registration fees will be forfeited for participants who cancel after Oct. 15 or fail to participate.

If you have any questions or experience any difficulties during registration, please contact learning@hanys.org or call 518.431.7867.

Who should attend?

Chief Operating Officers

Chief Financial Officers

Chief Medical Officers

Chief Nursing Officers

Quality Management Executives

Quality Improvement and Performance Specialists

Directors of Planning

Emergency Managers

Innovation Practitioners

Lean Management Professionals

Supply Chain and Inventory Management Professionals

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Day 1 | Oct. 22

Noon – 12:30 p.m.

Log-in and networking

12:30 – 1:15 p.m.

Welcome and opening remarks

Bea Grause, RN, JD, *President, HANYS*

Arthur Gianelli, MBA, MPH, *Chief Transformation Officer, Mount Sinai Health System; President, Mount Sinai Morningside*

Margaret Pastuszko, *Executive Vice President, Chief Operating Officer and Chief Strategy Officer, Mount Sinai Health System*

1:15 – 1:20 p.m.

Break

1:20 – 2:05 p.m.

BREAKOUT SESSIONS

Inpatient eConsults Address Increased Consultation Demand and PPE Preservation during COVID-19 Surge

Sharon Rikin, MD, MS, *Director of Ambulatory Quality Improvement for the Department of Medicine, Montefiore Medical Center, Albert Einstein College of Medicine*

NYP/Columbia Bed Flow Optimization: Lessons from the COVID-19 Pandemic

Marina Landau, MPH, *Clinical Systems Engineer, NewYork-Presbyterian*

Rushi Shah, PsyD, MBA, CHIE, *Clinical Systems Engineer, NewYork-Presbyterian Hospital*

COVID-19 Telehealth Innovation: Accessible Lean Processes for Patient and Clinician Safety

Akash J. Shah, MD, *Internal Medicine Clinical Informatics, Nuvance Health*

2:05 – 2:10 p.m.

Break

2:10 – 3:05 p.m.

The Mount Sinai COVID-19 Experience

Panelists from Mount Sinai Health System include:

Don Boyce, *Vice President of Emergency Management*

Robbie Freeman, *Vice President of Clinical Innovation*

Carleigh Gustafson, *Senior Vice President of Strategic Operations and Integration*

Brijen J. Shah, MD, AGAF, *Associate Dean, Quality Improvement and Patient Safety, GME; Medical Director, Quality, Mount Sinai Hospital and Health System*

Carlos Maceda, *Vice President of Supply Chain*

3:05 – 3:10 p.m.

Break

3:10 – 3:55 p.m.

BREAKOUT SESSIONS

Implementation of Critical Illness Recovery Program as a Collaborative Effort to Improve Discharge Outcomes for Individuals with COVID-19 Associated Critical Illness

Bethan Rague, MS, RN, *Vice President of Clinical Operations, UR Medicine Home Care*

E. Kate Valcin, DNP, RN, CCRN-K, NEA-BC, CNL, *Director of Adult Critical Care Nursing, UR Medicine Strong Memorial Hospital*

Efficient Delivery of Medications for Chronic Conditions: A Response to the COVID-19 Crisis

Andrew Kolbasovsky, PsyD, MBA, CHIE, *Chief Performance Improvement Officer, NYC Health + Hospitals/OneCity Health*

Reprocessing N95 Masks with UV Light

Pravin Jadhav, MS, EDAC, *Performance Improvement Coordinator, United Health Services*

3:55 – 4 p.m.

Day 1 closing remarks

Day 2 | Oct. 23

10 – 10:15 a.m.

Log-in and networking

10:15 – 11:15 a.m.

Panel Discussion: Achieving the Triple Aim in a COVID-19 World

Moderator: Jeremy Boal, MD, *President, Mount Sinai Downtown, Executive Vice President and Chief Clinical Officer, Mount Sinai Health System*

Panelists:

Niyum Gandhi, *Executive Vice President and Chief Population Health Officer, Mount Sinai Health System*

Anthony Marinello, MD, PhD, *Chief Medical Officer, Capital District Physicians' Health Plan, Inc.*

Ferdinand J. Venditti, Jr., MD, *Executive Vice President for System Care Delivery, Hospital General Director and Vice Dean for Clinical Affairs, Albany Medical Center*

11:15 – 11:20 a.m.

Break

11:20 a.m. – 12:05 p.m.

BREAKOUT SESSIONS

OR Ramp Up

Sharon Bestle, MSN, RN, *Assistant Vice President, Peri-operative Services, Albany Medical Center*

Bring it to the Lean Lab: How the MSM Lean Team Supported Rapid PDCA during the COVID-19 Crisis

Mary Ghaly, *Manager of Process Improvement, Mount Sinai Morningside*

Shelcy Kamrud, *Manager of Process Improvement, Mount Sinai Morningside*

Kim Keller, *Senior Manager, Process Improvement, Mount Sinai Morningside*

Implementing a Four-tiered Huddle Structure with Cascading A3's utilizing virtual and physical boards

Brian L. Guzy, *Senior Performance Excellence Consultant, St. Peter's Health Partners*

Bridget Smith, *Performance Excellence Consultant, St. Peter's Health Partners*

12:05 – 12:20 p.m.

Break and poster sessions

12:20 – 1 p.m.

Virtual Gemba

1 – 1:50 p.m.

Keynote Address: Lean Thinking and Innovation during Crises

John Shook, *Chairman, Lean Global Network and Senior Advisor, Lean Enterprise Institute*

1:50 – 2 p.m.

Closing reflections

POSTER DISPLAYS

COVID-19 Drives Unit Effort to Reduce Central Line Infections

Lynn I. Kim, RPh, SSBB

A Devastating Inventory Problem: Morgue Management during the COVID-19 Pandemic

Arleigh Waring, PhD

A Forward Treatment Area during the COVID-19 Pandemic in NYC

Joshua Moskovitz, MD, MPH, MBA, FACEP

Lean and PPE in a Pandemic: Novel Approaches

Charles D. Kline

Vicki Sage, AS, CFFR, CRCST

Children's Hospital Daily Huddle Aids in Situational Awareness and Space Allocation during COVID-19 Surge

Ron Dick, MD

Using Telemedicine to Prevent ED Surge during COVID-19

Samrina Kahlon, MD, MPH