



Geriatric Emergency Department Accreditation

New York State Cohort, 2024

HANYS and the Geriatric Emergency Department Collaborative have received a grant through the John A. Hartford Foundation to support 18 New York state hospitals as they pursue geriatric emergency department accreditation.

Overview

Geriatric emergency department accreditation improves the care of older adults presenting to the emergency department by promoting advancements in:

- staffing and education;
- geriatric-focused policies and protocols, including transitions of care;
- quality improvement and metrics; and
- optimal preparation of the environment.

Hospitals pursuing geriatric ED accreditation can expect to improve care provided to older adults in the ED, establish resources required to provide high-quality care and signal to the public a focus on providing the highest standard of care for older adults in the community.

Roles and Responsibilities

Your hospital

- Identify a project lead (typically the ED director)
- Work with ED staff to gain their commitment
- Identify leads from each specialty
- Work with HANYS to conduct a pre-assessment
- Attend boot camp (a half-day virtual training session with GEDC)
- Implement quality improvement interventions to meet accreditation requirements
- Complete ACEP's accreditation application with support from HANYS

Healthcare Association of New York State

- Serve as the first point of contact for participating New York hospitals
- Provide project management support to help hospitals answer any questions and meet deadlines

Geriatric Emergency Department Collaborative

- Lead boot camp, an intensive training session on geriatric emergency care to help hospitals set up individual quality improvement plans

ACEP Geriatric Emergency Department Accreditation

- Serve as accrediting institution
- Answer hospitals' questions about applying for accreditation
- Manage accreditation process

[more >>](#)

Accreditation Levels

There are three accreditation levels. Hospitals new to accreditation will apply for Level 3 (Bronze). Accreditation is good for three years; however, hospitals may “level up” to Level 2 (Silver) and/or Level 1 (Gold) accreditation during their accreditation period if they choose to do so.



Level 3 (Bronze)

The emergency department practices one or more geriatric-specific initiatives that are reasonably expected to elevate the level of elder care provided in one or more specific areas.

Personnel to implement these efforts are identified and trained.



Level 2 (Silver)

The site has integrated and sustained initiatives for the care of older adults into daily operations.

It demonstrates interdisciplinary cooperation for delivery of age-friendly services under an established supervisor or director to coordinate the staff who perform these services.



Level 1 (Gold)

The ED uses policies, guidelines, procedures and staff (in the ED and system-wide) to provide a coherent system of care.

This level of care targets and measures ED outcomes and elevates operations and care transitions, both to and from the ED.

It implements additional physical enhancements to improve care for older adults.

Thanks to the generous support of the John A. Hartford Foundation, **there are no fees to participate in the Geriatric ED Collaborative or apply for initial Level 3 (Bronze) accreditation.**

Please reach out to Lance San Souci, program manager, Geriatric Emergency Department Accreditation, at lsansouc@hanys.org with any questions.

In collaboration with:

