

CONCLUSION

HANYS calls upon the healthcare field to collaborate to achieve a sensible balance of quality measurement reporting that fulfills the need to measure quality and safety, without draining limited resources from patient care and quality improvement.

While the value of measurement is clear, measurement is also clearly out of control and in need of reform.

In this document, HANYS has highlighted some of the adverse consequences associated with the chaotic state of healthcare reporting and measurement. The lack of alignment and coordination, an overwhelming volume of quality measures, and limitations of current EHR technology have created an environment of measure madness—consuming precious resources that could be directed toward meaningful efforts to continuously enhance quality and patient safety.

HANYS and our members are working toward a vision for the future where quality measurement supports providers' efforts to improve quality and patient safety—where measures accurately evaluate the intended aim, provide actionable information, are consistent with nationally-recognized standards, are relevant and critical to the organization's patient population and safety priorities, and are embedded in interoperable electronic health records.

We stand ready to collaborate with the healthcare field to make this vision a reality. Our efforts will be measured by the most important metrics of all—safer patients, better care, and healthier communities.

This document neither endorses, nor should be taken to endorse, any particular healthcare quality measure or measurement entity. Each organization is encouraged to make independent conclusions about the various measures, including whether to use this information to drive quality improvement, and whether to respond to an organization's request for data.