

PART I

HANYS' VISION FOR THE FUTURE

“As the number and complexity of mandated and expected voluntarily reported measures increase, they may crowd out the resources that would otherwise be devoted to measuring processes and outcomes that have much more meaning to the institution’s patients, staff, and leadership.”²

As new models of healthcare are created, it is imperative that stakeholders focus quality measurement efforts on what matters most—measures that will have the greatest impact on quality, patient safety, and efficiency throughout the healthcare continuum.

HANYS envisions a future where quality measurement supports providers’ efforts to improve quality and patient safety:

- ✓ Measures will reflect “clinical reality”³ by accurately measuring the intended target, and be actionable by providers who can use the data to implement evidence-based practices to improve care.
- ✓ The number of reported measures required of providers by payers (government and commercial) and other entities will be parsimonious, align with one another using standardized definitions, and represent only the most important health priorities.
- ✓ The data acquisition and reporting process will “no longer [distract] from the process of care nor [require] extra effort”⁴ and will be embedded seamlessly in integrated, interoperable electronic health records (EHRs), allowing for more comprehensive measurement.
- ✓ Providers will focus their quality and patient safety efforts on their most serious safety concerns, and prioritize time and resources to improve care with a goal of zero harm.

HANYS and our members are committed to collaborating with the healthcare field, payers, and government to make this vision a reality, knowing that patients across the country depend on providers to use metrics that drive excellence, innovation, and quality improvement.